

Shangri-La Vancouver Pet Policy

Shangri-La Hotel Vancouver is pleased to welcome pets. Guests will be required to sign this letter of acceptance of the policies noted below.

- **Pets are restricted to dogs and cats only and must be small to medium size under 60lbs or 27 kilos.**
- **2 pet maximum per room.**
- **A cleaning fee of C\$60 per week per pet plus taxes** will be applied to cover the supplementary cost of cleaning following checkout. This charge does not apply to service animals. Therapy and emotional support animals will still be charged.
- Guests staying longer than 14 days will be required to have their room/suite deep cleaned once every 14 days.
- Pets must be in a kennel while housekeeping or other hotel employees are in the room. Alternately, guests can contact the housekeeping department to arrange for a convenient time for daily service while the pet is absent.
- Pets must be leashed while on hotel property other than when in the guestroom or suite.
- Pets must comply with local legislation requirements.
- Pets should not be left unattended. Should a guest require a pet-sitter or pet supplies, they should contact the hotel concierge to arrange any requirements in advance.
- Pets are not allowed in any food and beverage outlets, health club or pool areas within the hotel. This policy does not apply to service animals. Therapy and emotional support animals are also not allowed.
- Guests must always clean up after their pet on hotel property and in the neighborhood. Failure to comply could result in fines as per local by-laws.
- Barking must be controlled by the owner to not inconvenience other guests.
- Guests are responsible for all property damage and/or personal injuries resulting from their pet.
- Guests agree to indemnify and hold harmless the hotel, its owners and its operator from all liability and damage suffered as a result of the guest's pet.
- The hotel reserves the right to charge a guest's account corresponding to the cost of such damages.

Please note the below City of Vancouver By-Laws:

No person owning, possessing or harboring a dog shall permit the dog to run at large or allow the dog to be on any street or in any public place unless it is under the full custody and control of a competent person by means of a leash not exceeding 2.5 meters in length.

The owner is responsible for removing any excrement deposited by the dog and depositing same in a suitable refuse container.

Accepted and agreed to on this day _____.

Pet's name

Pet breed

Please print your name

Signature